



University of Jordan

The Faculty of Tourism and Hospitality

Course Specifications

Programme(s) on which the course is given: Tourism Management and Travel Dept.

Major or Minor element of programmes: Major

Department offering the programme: Tourism Management and Travel Dept.

Department offering the course: Tourism Management and Travel Dept.

Academic year / Level: Third Year

A - Basic Information

Title: Computer Systems in Tourism (2)

Code: Second Term 5301352

Credit Hours: 3 hours

Lecture: 2 hours

Practical: 2 hours

B - Professional Information

1- Overall Aim of Course:

The course enables students to develop the skills of the reservation by Galileo & Sabre systems.

2- Intended Learning Outcomes of Course (ILOs)

Upon completion of the course, the students will be able to:

A. Knowledge and Understanding:

- A.1. Appropriately recognize concepts of reservation by Galileo & Sabre systems.
- A.2. Effectively determine dimensions of ticket issuing in Galileo & Sabre systems.

B. Intellectual Skills:

- B.1. Explain the steps and structures of PNR in Galileo & Sabre systems.
- B. 2 Understand the total cost contexts of PNR in Galileo & Sabre systems.
- B.3 Understand, interpret a broad variety of both print and non-print texts in Galileo & Sabre systems.

C. Professional and Practical Skills:

- C.1. Apply the variety entries of Galileo & Sabre systems. appropriately.
- C.2. Develop and create a PNR in Galileo & Sabre systems.

D. General and Transferable Skills:

- D.1. Compose and communicate ideas effectively about Galileo & Sabre systems.
- D.2. Take part in group discussions about Galileo & Sabre systems.
- D.3. Work individually and in teams while creating PNR.



3 - Contents:

Time	Topic	Hours
Week 1	General Introduction	One Lecture
Week 1	Introduction to Galileo & Sabre systems, Sign in and Sign out Affiliated to Galileo & Sabre systems.	Two Lectures
Week 2	Coding and Decoding in Galileo & Sabre systems.	Three Lectures
Weeks 3-4	Air and Availability in Galileo & Sabre systems.	Six Lectures
Weeks 5-7	Creating PNR in Galileo & Sabre systems. (Basic PNR).	Nine Lectures
Weeks 8-9	Optional Elements for PNR, PNR Handling.	Six Lectures
Weeks 10-11	Queues, PNR History, Printing an Itinerary and a PNR.	Six Lectures
Weeks 12-13	Fare Quote and Pricing an Itinerary.	Six Lectures
Weeks 14	Galileo & Sabre Hotel and Car Reservations	Three Lectures
Weeks 15	Final Exam	One Lecture

4 - Teaching and Learning Methods:

- 4.1. Lectures.
- 4.2. Training in Travel Agencies in Aqaba.

5 - Student Assessment Methods:

- 5.1. Training (20%)
- 5.2. Mid-term Exam (30%)
- 5.3. Final Exam (50%)
- Total 100%

6 - List of References:

- 1- Galileo Quick Reference Guide, January 2010.
- 2- Sabre Quick Reference Guide, November 2008.
- 3- Sabre Quick Reference Guide, October 2007.
- 4- Sabre System Training, Student Guide, Sabre Travel Network.
- 5- www.travelport.com, accessed in January 2012.

Course Coordinator

Head of Department

Dean

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